

There Was An Error Opening The Windows Firewall

COMMON CAUSES OF THE WINDOWS FIREWALL ERROR
This article explains the common causes for the "There Was An Error Opening The Windows Firewall" message and provides solutions to resolve it. by
Dudley & Adelaide

INTRODUCTION: UNDERSTANDING THE WINDOWS FIREWALL ERROR

When you rely on your Windows computer for work, communication, or entertainment, few things are as frustrating as encountering a security-related error. One such message that often puzzles users is **"There Was An Error Opening The Windows Firewall"**. This error typically appears when you attempt to access the Windows Defender Firewall settings through the Control Panel or the Windows Security app. Rather than granting you access to manage your firewall rules, the system presents a roadblock that can leave you feeling vulnerable and unsure of how to proceed.

The Windows Firewall is a critical component of your operating system's defense system. It monitors incoming and outgoing network traffic and decides whether to allow or block specific traffic based on a defined set of security rules. When you see the error stating **there was an error opening the Windows Firewall**, it indicates that something has gone wrong with the firewall service, its associated drivers, or the system configuration. This issue can expose your computer to unnecessary risks if left unresolved, as the firewall may not be functioning correctly.

In this article, we will explore the common causes behind this error, walk through detailed troubleshooting steps, and provide you with practical solutions to restore your firewall to full working order. Whether you are a casual user or a seasoned IT professional, understanding how to address this problem will help you maintain a secure and stable computing environment.

WHAT DOES "THERE WAS AN ERROR OPENING THE WINDOWS FIREWALL" MEAN?

When you double-click the Windows Firewall icon in the Control Panel or attempt to view its settings through the Windows Security interface, the operating system tries to load the firewall management console. If the underlying service is not running, if a required dependency is missing, or if the system files have become corrupted, you will encounter the error message. Essentially, the system is telling you that it cannot initialize the firewall interface, which often means the firewall itself is not actively protecting your computer.

This error can manifest in several ways. Some users see a dialog box with the exact phrase **"There was an error opening the Windows Firewall"** along with an error code or additional details. Others may notice that the firewall settings are grayed out or that the Windows Security app shows a warning indicating that the firewall is not functioning. In some cases, the error may be accompanied by a specific error code such as **0x80070422**, **0x800706D9**, or **0x80074314**, each pointing to a different underlying issue.

Regardless of the exact presentation, the core problem remains the same: your computer's firewall is not operational, and you need to diagnose and fix the cause to ensure your system remains protected against unauthorized network access.

ERROR

Understanding why this error occurs is the first step toward resolving it. The causes can range from simple service misconfigurations to more complex system file corruption. Below are the most common reasons you might encounter the **there was an error opening the Windows Firewall** message.

Windows Firewall Service Is Not Running

The most frequent cause is that the Windows Firewall service, known as **MpsSvc** (Microsoft Protection Service), has stopped running. This service must be active for the firewall to function. If it is disabled or failed to start due to a conflict or an error, the management console cannot open.

Corrupted System Files

Over time, critical Windows system files can become corrupted due to improper shutdowns, malware infections, or failed updates. When files related to the firewall are damaged, the service may fail to initialize correctly, leading to the error.

Third-Party Security Software Interference

Antivirus programs, internet security suites, and other firewall applications sometimes disable or override the Windows Firewall. If these programs are not properly configured or if they conflict with Windows services, you may see the error when trying to access the built-in firewall settings.

Windows Update Issues

Missing or incomplete Windows updates can also cause the firewall to malfunction. Microsoft regularly releases patches that address security vulnerabilities and fix bugs, including those affecting the firewall. If your system is not up to date, you may encounter this error.

Registry Corruption or Misconfiguration

The Windows Registry stores important configuration settings for the firewall. If these entries become corrupted or are altered by malware, the firewall may fail to start. This is often one of the more challenging causes to diagnose and fix.

Network Profile Corruption

Windows Firewall relies on network profiles (Domain, Private, Public) to apply appropriate rules. If these profiles become corrupted, the firewall may not be able to load its settings

correctly, resulting in the error.

STEP-BY-STEP TROUBLESHOOTING TO RESOLVE THE FIREWALL ERROR

Now that you understand the potential causes, let us walk through a series of practical solutions. Start with the simplest methods and proceed to more advanced ones if the error persists.

Method 1: Restart the Windows Firewall Service

The quickest fix is to ensure the firewall service is running. Follow these steps:

1. Press **Windows Key + R** to open the Run dialog box.
2. Type **services.msc** and press Enter to open the Services window.
3. Scroll down and locate **Windows Defender Firewall** (or **Windows Firewall** on older systems).
4. Right-click the service and select **Properties**.
5. Ensure the **Startup type** is set to **Automatic**.
6. If the service is not running, click **Start** to begin it.
7. Click **Apply** and then **OK**.
8. Restart your computer and try accessing the firewall again.

Method 2: Run the Windows Firewall Troubleshooter

Windows includes built-in troubleshooters that can automatically detect and fix common problems. While there is no dedicated firewall troubleshooter in all versions of Windows, you can use the **Network and Internet** troubleshooter or the **Windows Security** troubleshooter. Here is how:

1. Go to **Settings > Update & Security > Troubleshoot**.
2. Select **Additional troubleshooters** (or **Other troubleshooters**).
3. Choose **Network and Internet** and run the troubleshooter.
4. Follow the on-screen instructions and apply any recommended fixes.
5. Restart your computer and check if the error is resolved.

Method 3: Check for Corrupted System Files

System File Checker (SFC) and Deployment Imaging Service and Management Tool (DISM) are two powerful utilities that can repair corrupted system files. To use them:

1. Open Command Prompt as an administrator. To do this, press **Windows Key + X** and select **Command Prompt (Admin)** or **Windows PowerShell (Admin)**.
2. Type the following command and press Enter: **sfc /scannow**
3. Wait for the scan to complete. This may take some time.
4. If SFC finds and repairs issues, restart your computer.

5. If SFC does not fix the problem, run the following DISM command: **DISM /Online /Cleanup-Image /RestoreHealth**
6. After DISM completes, restart your computer and run SFC again if necessary.
7. Try opening the Windows Firewall again.

Method 4: Reset the Windows Firewall to Default Settings

If the firewall configuration has become corrupted, resetting it to its default state can resolve the issue. This will remove any custom rules you may have added, so proceed with caution.

1. Open Command Prompt as an administrator.
2. Type the following command and press Enter: **netsh advfirewall reset**
3. Wait for the message indicating that the reset was successful.
4. Restart your computer and try to access the firewall settings.

Method 5: Disable Third-Party Security Software Temporarily

If you have installed third-party antivirus or firewall software, try disabling it temporarily to see if it is interfering with the Windows Firewall. You can usually do this by right-clicking the software's icon in the system tray and selecting **Disable** or **Pause protection**. After disabling, attempt to open the Windows Firewall. If it works, you may need to reconfigure your third-party software or uninstall it if the conflict persists.

Method 6: Perform a Clean Boot

A clean boot starts Windows with a minimal set of drivers and startup programs, which can help identify if a background application is causing the firewall error. Here is how to perform a clean boot:

1. Press **Windows Key + R**, type **msconfig**, and press Enter.
2. On the **General** tab, select **Selective startup** and uncheck **Load startup items**.
3. Go to the **Services** tab, check **Hide all Microsoft services**, and then click **Disable all**.
4. Click **Apply** and then **OK**.
5. Restart your computer and try accessing the Windows Firewall.

ADVANCED SOLUTIONS FOR PERSISTENT ERRORS

If the standard troubleshooting steps do not resolve the **there was an error opening the Windows Firewall** issue, you may need to try more advanced techniques.

Repair the Windows Firewall Registry Entries

Editing the registry can be risky, so it is wise to back up your registry before proceeding. To repair firewall-related registry entries, you can use the **netsh** command as shown in Method 4, but for registry-specific issues, consider the following:

1. Press **Windows Key + R**, type **regedit**, and press Enter.
2. Navigate to **HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\mpssvc**.
3. Ensure that the **Start** value is set to **2** (which means Automatic).
4. Check other firewall-related keys under **HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet**

services\SharedAccess and ensure they are present and correct.

5. Close the Registry Editor and restart your computer.

Use Windows Update to Install Critical Patches

Keeping your system updated is essential for firewall functionality. Go to **Settings > Update & Security > Windows Update** and click **Check for updates**. Install any available updates, especially those related to security and the Windows Defender platform. Restart your computer after updates are installed.

Perform a System Restore